

TEFAP Civil Rights Training Certification for Partner Agencies

<u>Volunteer Record — Retain for your Records</u>

I have received Civil Rights training and understand the following topics:

• Effective Public Notification System			
 Complaint Procedures 	 Conflict Resolu 	Conflict ResolutionCustomer Service	
 Compliance Review Techniques 	 Customer Servi 		
 Collection and Use of Data 			
 Reasonable Accommodations for P 	eople with		
Disabilities			
Training Instructor:			
Volunteer (Print Name)	Volunteer (Sign Name)	Date of Completion	
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Volunteer (Print Name)	Volunteer (Sign Name)	Date of Completion
ner Agency Name		
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